



**A GUIDE TO
SENDING YOUR
FLOWERS TO US**

Flower

PRESERVATION
WORKSHOP

FLOWER PRESERVATION SPECIALISTS



ALL I CAN SAY IS WOW, WOW, WOW.
I AM TOTALLY BLOWN AWAY
I CANNOT STOP LOOKING AT THEM!
I WILL BE FOREVER GRATEFUL. THANKYOU

-LAUREL D

BEFORE SENDING YOUR FLOWERS

PLEASE READ

ORDERING AND MAKING PAYMENT

ENSURE PRIOR TO SENDING YOUR FLOWERS TO US YOU HAVE BEEN PROVIDED WITH AN ORDER NUMBER, EITHER BY PLACING AN ORDER ONLINE VIA OUR WEBSITE OR OFFLINE VIA ONE OF OUR TEAM

ONLINE ORDERS

YOU WILL RECEIVE AN EMAIL CONFIRMING YOUR ORDER NUMBER IF YOU HAVE PLACED YOUR ORDER ONLINE

OFFLINE ORDERS

YOU WILL BE PROVIDED WITH YOUR ORDER NUMBER BY THE TEAM DURING YOUR CORRESPONDANCE, THIS WILL ALSO BE QUOTED ON YOUR INVOICE (IF ISSUED)

PLACE YOUR ORDER NUMBER ALONG WITH YOUR CONTACT DETAILS IN OR ON THE OUTSIDE OF YOUR CONTAINER

CLEARLY LABEL AND SEND VIA ROYAL MAIL NEXT DAY DELIVERY

CHOOSING A CONTAINER TO SEND YOUR FLOWERS

WE RECOMMEND USING A PLASTIC CONTAINER, SUCH AS A TUPPERWARE OR ICECREAM BOX, IF POSSIBLE AVOID USING A CARDBOARD BOX AS THESE ARE MUCH MORE LIKELY TO BECOME DAMAGED, OR GET WET DURING TRANSIT.

PLEASE NOTE WE CANNOT RETURN CONTAINERS

MOST IMPORTANTLY PLEASE ENSURE YOUR FLOWERS

REMAIN HYDRATED FOLLOWING YOUR EVENT

IF YOU ARE UNSURE OF ANY DETAILS PLEASE CHECK

OUR WEBSITE OR GET IN CONTACT WITH THE TEAM

**FIRSTLY YOU
WILL NEED
THE FOLLOWING:**

- * YOUR FLOWERS**
- * AN EMPTY CONTAINER**
- * KITCHEN ROLL**
- * PARCEL BAG/WRAP**
- * PARCEL TAPE**
- * A PEN**
- * PAPER**
- * SCISSORS**
- * ORDER NUMBER**

FOLLOW THESE SIMPLE STEPS

STEP ONE

HAVE YOUR ITEMS READY,

STEP TWO

WET SEVERAL SHEETS OF THE KITCHEN ROLL AND
PLACE THESE AT THE BOTTOM OF YOUR CONTAINER

STEP THREE

CUT THE STEMS APPROX. 2-8 INCHES FROM
THE FLOWER HEAD (REMOVE LEAVES)

STEP FOUR

WRAP TWO/THREE STEMS TOGETHER WITH DRY
KITCHEN ROLL

STEP FIVE

CAREFULLY PLACE YOUR FLOWERS INTO THE CONTAINER

STEP SIX

PLACE YOUR ORDER NUMBER AND CONTACT DETAILS
INTO THE BOX WITH ANY OTHER DETAIL WE MAY REQUIRE

STEP SEVEN

SEAL YOUR CONTAINER WITH THE PARCEL TAPE
PLACE IN PARCEL BAG/WRAP

CLEARLY LABEL AND SEND TO
THE FLOWER PRESERVATION WORKSHOP LTD
FRESHFIELDS | CARTWAY LANE
SOMERTON | SOMERSET
TA11 6JH



'I AM IN AWE OF MY PAPERWEIGHTS, I JUST
CAN'T STOP LOOKING AT THEM.
I AM SO GLAD I PUT MY TRUST IN YOU TO CREATE SUCH
BEAUTIFUL CREATIONS TO REMEMBER OUR WEDDING DAY'

-HANNAH F

I HAVE SENT MY FLOWERS WHATS NEXT...?

FOLLOWING RECEIPT OF YOUR FLOWERS
TO OUR STUDIOS, WE WILL CONFIRM
THEIR SAFE ARRIVAL VIA EMAIL, TEXT OR CALL
(WITHIN TWO WORKING DAYS)

IF YOU HAVE ONLY PLACED AN ORDER FOR THE DEPOSIT
OPTION WE WILL CONFIRM YOUR OPTIONS VIA EMAIL,
ONCE YOU CONFIRM YOUR ORDER
WE WILL RAISE AN INVOICE ACCORDINGLY

CONFIRMATION OF THIS IS REQUIRED WITHIN SEVEN DAYS

IF YOU WOULD LIKE TO MAKE AMENDMENTS TO
YOUR ORDER, PLEASE CONTACT US AS SOON
AS POSSIBLE

HOW LONG WILL MY ORDER TAKE

FOLLOWING RECEIPT OF YOUR FLOWERS,
THE TEAM WILL ADVISE A ROUGH TIMESCALE
YOU SHOULD EXPECT YOUR ORDER
TO BE COMPLETED BY

THERE IS A MINIMUM COMPLETION
TIME OF SIXTEEN WEEKS

**ORDERS ARE NOT COMPLETED UNTIL
FULL PAYMENT HAS BEEN MADE**

IF YOU WOULD LIKE TO MAKE AMENDMENTS TO
YOUR ORDER, WE CAN ACCOMODATE THIS AT ANY TIME
PRIOR TO THE CASTING OF YOUR PAPERWEIGHT/S

**PLEASE NOTE WE DO NOT SEND PICTURE UPDATES OF YOUR ORDER
AT ANY STAGE DURING THE PROCESS**

GET IN TOUCH WITH US



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SCAN TO VISIT OUR WEBSITE



PRESERVING YOUR MEMORIES FOREVER